

TERMS AND CONDITIONS FOR RENTAL WITHOUT DRIVER

- ✓ **What's included:** All our rates include unlimited mileage, CDW, TLW, Road Tax, airport charges, VAT at 21%.
- ✓ **What is not included:** Rates do not include CDW and TLW deductibles, the way rentals, fuel, fines, damage to the underside of the car, the interior upholstery, windshield, or due to non-compliance with the Highway Code from the driver. Also remain charged to the tenant, the costs in case of loss of license plates, documents and/or keys of the rental car.
- ✓ **Minimum age:** for renting cars in Category A, B, C, D, E, F and G, the driver must be at least 23 years and not exceed the limit of 75.
- ✓ **Valid driver's license:** The driver must present a valid driver's license issued at least one year. For foreign customers in addition to the license must present a passport or identity card International.
- ✓ **Payments:** For the rental of our cars will be presented a financial credit card. We accept this connection the main international credit cards American Express, Diners Club, Visa, Mastercard. *The company lessor reserves the right to grant the payment by cash or check under its sole discretion.*
- ✓ **Deposit:** At time of rental will require a deposit equal to the amount, cost of fuel and non-deductible deductibles. This deposit will be refunded in the event that is returned intact and undamaged, the way to delivery. *The company lessor reserves the right not to take deposits under its sole discretion.*
- ✓ **Fuel:** All vehicles, unless otherwise specified in the contract, are delivered with full fuel. In the case that the vehicle is not returned with a full tank of fuel, a charge of € 15,00 will be applied in addition to the cost of the missing fuel. There is no refund if the car return with a fuel level higher than the estimated return.
- ✓ **Pick-up and Drop-Off:** The car must be strictly delivered in the timetable specified in the rental agreement and signed by the customer, otherwise an extra day rental will be charged (at our local rate in operation at the time) if it does not fall within the 60-minute tolerance. Any out of hours deliveries are subject to our confirmation. There is no refund if the car is used for less than the assumed return. If the customer returns the vehicle while closing the local office, will be held responsible for any damage to the vehicle that may be caused during the parking until the opening of the office when the staff will take over the vehicle.
- ✓ **Not collect the vehicle:** If the customer doesn't collect the vehicle booked within 2 hours from the scheduled appointment (unless the client does not communicate any delays to the office of pick of the car) and has not provided when booking the flight number and a mobile telephone, the car may not be available on arrival. No refunds.
- ✓ **Extending rentals period:** All rentals extension must be requested in the office where the booking was made and/or pick-up and after a positive opinion will be asked to subscribe an additional. Extensions will be charged according to the agreed rate.
- ✓ **Accessories:** Child seats, satellite navigation systems or other accessories are available from our offices and should be requested at time of booking. In case of theft and/or loss and/or damage to the GPS navigation system, car seat or helmet a full statement of what will be left by the customer directly to the local office, with a charge of € 100.00 + VAT. In case of loss of cable, bag, windshield or other accessory support, a charge of € 30.00 + VAT, will be made for each item lost.

- ✓ **Drop-off Station:** It also offers the service delivery of the car in the city of Trapani and Palermo, c/o airport "Falcone Borsellino" of Palermo and "Vincenzo Florio" of Trapani, respecting the time of the contract. The customer will be required to pay a **supplement of € 35.00 on site**. The service for rentals less than 5 days is not available.
- ✓ **Extra drivers:** For each **additional driver will be a charge of € 5.00** per day payable locally at the place of rental. Can not be driving the vehicle, for persons not included in the contract, otherwise, any insurance will have no validity, with the effects involved.
- ✓ **Oil and Maintenance:** Expenses for engine oil will be reimbursed upon presentation of a receipt made out to the lessor company. No other types of expenses will be reimbursed without prior authorisation from our staff.
- ✓ **Type of car or scooter:** Should not be guaranteed a particular model because it is not available, will be replaced with a model belonging to the required group or a group of higher category.
- ✓ **Fines and tolls:** They will be charged to the customer all the violations and infringements of Highway Code occurred during the rental period and the costs of the tolls, as well as **administrative expenses of € 50.00** for each unpaid fine or toll.
- ✓ **Booking and Deposit:** All reservations must be followed by payment equal to 30% of the total amount of the requested service. Any cancellation must be made in writing at least 15 days in advance to be eligible for refund of deposit.
- ✓ **Damage and theft to the rented car: Damage Penalty:** In the event of damage to the vehicle, the customer will be charged a penalty fixed of **€ 500.00 + VAT** for categories **A,B** of **€ 700,00 + VAT** groups **C,D,E,F,G**. The penalties for damage and/or theft are per individual event. **Fire or Theft Penalty:** In case of theft/fire, will be charged to the customer sets a penalty of **€ 900.00 + VAT** for categories **A,B** of **€ 1.200,00 + VAT** for groups **C,D,E,F,G**. The penalties for damage and/or theft are per individual event.
- ✓ **Reducing deductible:** Drivers who wish to travel with the maximum serenity, have the possibility to reduce their financial responsibility towards the vehicle in the case of damage, theft or fire, by undersigning the Clause Reduce Deductible supplements. The clause is not an insurance. Includes: partial or total elimination of the penalty damages, partial or total elimination of penalties fire/theft; clause services, including exemption from payment of cost recovery: windshield glass in general, wheels, roof, parts of the underlying the car. The clause does not include: loss and/or damage and/or theft of documents circulation. In this case, will be charged an additional fee of **€ 100.00 + VAT** loss and/or damage and/or theft of keys. In this case, will be charged an additional fee of **€ 200.00 + VAT** loss and/or damage and/or theft of license plates (or even only one of them), in which case we will charge an additional fee of **€ 350.00 + VAT**, vehicle damage as a result of the breach of the Highway Code.
- ✓ **Exclusion reducing deductible:** In no case can be eliminated liability for damage to the upholstery, accessories, interior parts, mechanical parts, the door locks, vegetation damage, damage caused by negligence and/or negligence of the driver, and/or violation of the Highway Code.
- ✓ **Accidents:** In case of accident, with or without a counterparty, you have an obligation to report the incident to the procedures established by law (in the event of counterparty is essential to note: plate, insurance company, name and surname of the driver and any witnesses, the car owner's name, which can be seen from the vehicle registration document). These reports are essential.

In the event of an accident with a counterparty rated passive, or sinister without a party, and in the presence of new damage found to return the vehicle rented by you, if no provision is made to the purchase of deductible reduce clause that eliminates the penalty damage, it will operate as follows: 1) the station back on the block as a precautionary measure an amount of credit card customers without making any collection, 2) assessment of the damage done by the expert authority, previously obtained from the block, you will cash the amount of damage quantified, the documentation which will be sent to the customer.

Only in the event of any sinister active, and in the presence of counterparty signing the

mandatory model of protest incident friendly (CID), it will not be charged the amount contractually agreed responsibilities in respect of damage. In the event that the insurance company of the counterparty fails to settling the claim, since the same will be incomplete, inadequate, contributory negligence or passive, we will ask you later the amount of damage done to our car, to the maximum penalty contractually provided for damages. This procedure is mandatory even if the reduce deductible clause has been signed.

If the customer in the event of an accident and/or theft and/or fire and/or stopping the vehicle, it requires replacement, the Lessor reserves the right not to accept this request in the event that may even merely, assumed that the left and/or theft and/or fire and/or stopping of the vehicle is due to the unreliability of the general run of customers in terms of vehicle leased. It is understood that in any event, the Lessor has full discretion to proceed further in the execution of a lease failed for the deterioration of the vehicle. *The company also reserves the right not to rent the cars to customers who have booked through the internet with confirmed reservation, if, in the physical signature of the contract, is not satisfied, according to its indisputable discretion, the same, suitable compliance with all the clauses of the charter agreement and the terms and conditions that govern it.*

- ✓ **Complaints:** Any complaints must be received within 30 days from the date of hire.
- ✓ **Last clarification:** Is prohibited the circulation of our cars or scooters outside the national territory. In the event of theft, accident or damage of any entity outside the national territory, the driver is totally responsible for damage caused to the vehicle even if it has signed additional agreements to reduce deductibles and is otherwise obliged to issue a detailed statement of the event. In the event of theft, accident or damage of any entity inside the national territory, **the driver has an obligation to issue its written statement directly to the rental office with a copy of the complaint to the police station**, otherwise will be considered fully responsible for the above events even though it has signed additional agreements for the reduction of the deductibles.
- ✓ Is obliged to check the status of the vehicle prior to departure. If you find any discrepancies on the state of use of the vehicle on conclusion of the rental agreement, you must inform the office that delivered the vehicle.
- ✓ Is absolutely forbidden to drive on unpaved roads. The client is entirely responsible for any damage caused as a result of driving on unpaved roads.
- ✓ Although not expressly stated in this document are authentic to the general rental conditions listed on the rental agreement and the Civil Code.

N.B.: Rates and conditions subject to change without prior notice. The company reserves the right to refuse rentals for whatever reason.

[Download the terms and conditions in PDF format.](#)